

**SURREY COUNTY COUNCIL**

**LOCAL COMMITTEE (WOKING)**

**DATE:** 26 JUNE 2013

**LEAD OFFICER:** MICHELLE COLLINS, COMMUNITY PARTNERSHIPS TEAM LEADER

**SUBJECT:** ANNUAL REPORT ON THE SAFER WOKING PARTNERSHIP

**DIVISION:** WOKING



**SURREY  
COUNTY COUNCIL**

**SUMMARY OF ISSUE:**

To provide an update on the activity and impact of the Safer Woking Partnership and to agree the local committee community safety budget for 2013/14.

**RECOMMENDATIONS:**

**The Local Committee (Woking) is asked to:**

- (i) Note the contents of the report and the progress made in 2012/13.
- (ii) Agree that the community safety budget of £3,226 delegated to the Local Committee be transferred to the Woking Community Safety Partnership and the Community Partnership Manager authorise its expenditure in accordance with the Local Committee's decision.

**REASONS FOR RECOMMENDATIONS:**

The delegation of the community safety funding is recommended to facilitate timely decision making in relation to allocating funding to crime and disorder issues in Woking.

**1. INTRODUCTION AND BACKGROUND:**

1.1 The 1998 Crime and Disorder Act gave local agencies shared responsibility for developing and introducing strategies to reduce crime and disorder in their area. The agencies come together as the Community Safety Partnership (CSP), known as the Safer Woking Partnership. Statutory members include:

- a. Surrey Police
- b. Woking Borough Council
- c. Surrey County Council
- d. Surrey Fire and Rescue Service

[www.surreycc.gov.uk/woking](http://www.surreycc.gov.uk/woking)

e. Surrey and Sussex Probation Trust

f. Health.

1.2 In Woking, the Safer Woking Partnership and the Local Strategic Partnership come together under the banner of the Woking Partnership. A Surrey County Councillor sits on The Woking Partnership alongside an officer from the Community Partnerships Team. They contribute to the debates and influence decisions which will affect local residents in Woking and report back to the Local Committee, as appropriate.

### **Police and Crime Commissioner**

1.3 Kevin Hurley, the new Police and Crime Commissioner (PCC) for Surrey, was elected on 15 November 2012. He is responsible for overseeing the work of Surrey Police, holding the Chief Constable to account and helping to tackle the crime issues. He pledges to:

- a. Take a zero-tolerance approach to policing in Surrey
- b. Deliver more visible street policing
- c. Put victims at the centre of the criminal justice system
- d. Give you more opportunities to have your say about policing
- e. Protect local policing, standing up for officers and promoting the highest standards of service

1.4 New legislation provides a scrutiny system in the form of a Police and Crime Panel (PCP) to look at how the PCC exercises their statutory functions and effectiveness. The panel is made up of councillors from each of the 11 local district and borough councillors (one from each), a county councillor and two independent co-opted individuals. The County Councillor on the Panel is Mrs Dorothy Ross-Tomlin and the representative from Woking Borough Council is Cllr Bryan Cross.

1.5 The PCC has overall responsibility for reducing crime and disorder, working with CSPs and criminal justice partners to achieve their objectives. The PCC is able to call CSP chairmen to meetings, request reports and commission services. From April 2013 the Community Safety Fund which was previously given to the CSP was transferred to the PCC to support this change of arrangements.

1.6 Further information on the PCC is available via <http://www.surrey-pcc.gov.uk/>

## **2. ANALYSIS:**

2.1 The Safer Woking Partnership undertook its annual strategic assessment of crime, disorder and anti-social behaviour in the borough in early 2013. This informed an update to the Safer Woking Partnership Plan which identifies the key community safety priorities for 2013/14 which are set out in annex 1. The Partnership Plan can be viewed in full via the following website address:

## Crime

2.2 Reducing dwelling burglaries, vehicle crime, anti-social behaviour and serious crime along with building public confidence was the focus for Surrey Police over the past year. The crime categories included in serious acquisitive crime include dwelling burglaries, theft of and from motor vehicles, robbery and aggravated vehicle taking. Serious violent crime includes murder, attempted murder and grievous bodily harm (GBH).

- a. Serious acquisitive crime has reduced by 22%, this relates to 174 offences. This is very positive position to end the 2012/13 year. Surrey Police will continue to run Op Candlelight and Op Marjoram to ensure this remains in a downward trend for the future.
- b. Vehicle crime saw a 27% reduction which is positive in the current economic climate. This relates to a reduction in 108 offences compared to last year. We have managed a significant reduction for the past three years so to continue a reduction will be tough but will be a target we will push for.
- c. Dwelling burglary has decreased by 54 offences compared to last year across the borough, a reduction of 15.4%. This is outstanding work by all for this financial year with the current climate. Like vehicle crime, this is a difficult area to keep reducing but again with focused work and campaigns we will aim to achieve this.
- d. There has been a 6.9% decrease in violence with injury, which is a decrease of 25 incidents compared to last year. This again is excellent work and is part of the joint working within the partnership to tackle not just the night time economy but to proactively manage businesses that breach their licence conditions.

2.3 Overall crime figures in Woking have seen a 13.3% reduction compared to last year (annex 2). This is an excellent position to finish the financial year in. We have seen a reduction in most crime categories apart from burglary other, Fraud and forgery and vehicle interference. These areas will be targeted where possible for this next year. So again we have had a productive and successful year thanks to the continued partnership work.

2.4 Residents can report criminal behaviour or incidents to the Surrey Police Safer Neighbourhood Team on 101, or if it is a genuine emergency call 999. Details of the local team are included in Annex 3 of this report and can also be found via [www.surrey.police.uk](http://www.surrey.police.uk)

## Partnership success in 2012/13

2.5 The Joint Action Group (JAG) examines reports of anti social behaviour on a geographic or crime type basis and identifies partnership actions to address problems. Over the past year the group have looked at a number of locations including Ash Road in Barnsbury for anti social behaviour; High Street, Knaphill for anti social behaviour and alcohol fuelled incidents; and Oak House in Heathside Crescent for anti social behaviour, serious assaults and

domestic incidents. A range of interventions have been put in place including the borough council funding a youth drop in centre and the implementation of a Section 30 Dispersal Order (which finished in April) in Barnsbury; increased Police patrols, issuing of ASB letters and secure locks to gates in Knaphill; and work is ongoing with Thames Valley Housing to address concerns in Oak House.

- 2.6 The Community Incident Action Group (CIAG), which focuses on individuals whose behaviour is having a negative impact on the community, continued to monitor incidents. During the year to March 2103 there were 16 new nominations and 12 cases were closed. Interventions used included warning letters, Acceptable Behaviour Contracts, housing related enforcement, referrals to support agencies, mediation, diversionary activities, coaching and informal mentoring, rewards and incentives.
- 2.7 There were a wide range of activities to deal with speeding, anti-social driving and road casualty reductions during the year. These include 9 Community Speed Watch programmes, School Speed Watch and School Park SMART. During the year there were also Drive SMART days held in Horsell, St Johns, Westfield and Old Woking. In January 2013 the dedicated Casualty Reduction Routes were set - these include the B382 Old Woking Road/A245 Parvis Road; A247 Kingfield Road, Kingfield; High Street, Old Woking; and the B380 Westfield Road, Westfield. All of these routes have injury collision activity that needs to be reduced through enforcement and time spent on site.
- 2.8 In March 2013 another successful Junior Citizen was delivered to over 1000 young people in Year 6 from all primary schools across the borough. This was hosted by Woking Football Club and supported by Woking Borough Council, Surrey Police, Surrey Fire and Rescue and Freedom Leisure. Junior Citizen provides a series of safety awareness sessions over a morning or afternoon. By breaking down a two-hour session into fun, interactive 'sets', the participating organisations hope to help the children to develop their skills in managing risk and making decisions about important day-to-day scenarios, such as water safety, anti-social behaviour, internet safety and fire safety. New for this year was a session on railway safety.
- 2.9 Domestic Abuse outreach continued to be provided by yourSanctuary, who received 237 referrals over the past year. Throughout the year there has been a number of domestic abuse awareness raising activities including an Eagle Radio campaign, stands around the borough during Domestic Abuse awareness week last October and campaigns run by Surrey Police and Surrey County Council. In addition, Woking are piloting a multi agency daily conference call to review incidents of domestic abuse over the previous 24 hours. This pilot, which started in February 2013, is currently being reviewed.
- 2.10 The Town Centre Action Group has developed an action plan which addresses various issues around the town centre – initiatives include the Surrey Alcohol Responsibility Initiative (SARI) which looks at alcohol responsibility issues in the local community, the night time economy and the Best Bar None scheme.
- 2.11 Woking Street Angels, who operate on a Friday and Saturday evening, currently have 56 volunteers. In early February there was a commissioning service to welcome new volunteers and to thank existing volunteers. Between April 2012 and March 2013 the Woking Street Angels

gave out 510 pairs of flip flops and 72 blankets; they collected 2479 bottles/cans and helped 346 people.

## **Preventing Violent Extremism**

- 2.12 Surrey Police continue to monitor specific locations within Woking in order to reduce risk and ensure relevant agencies and their staff have an awareness of the issues. Appropriate training is regularly provided by the Police. Two WRAP sessions (Workshop to Raise Awareness of Prevent) were delivered in January and March 2013 to front line Woking Borough Council staff.

### **3. OPTIONS:**

- 3.1 The report sets out a number of actions and initiatives which have taken place over the past year to address priorities identified within the Safer Woking Partnership Plan. As well as mainstreamed resources, Surrey County Council has made available £3,226 to the Local Committee for addressing Community Safety issues. This funding could be allocated to the Community Safety Partnership to be used for progressing the community safety priorities identified in the 2013-2016 Safer Woking Partnership Plan.

### **4. CONSULTATIONS:**

- 4.1 Surrey Police conduct regular neighbourhood panel meetings at local level with members of the public, as part of the neighbourhoods' agenda. They are supported by the local Neighbourhood Officers from Woking Borough Council. Details of forthcoming panel meetings and neighbourhood officers are laid out in Annex 3.
- 4.2 The Safer Woking Partnership Plan was taken to the Woking Borough Council Overview and Scrutiny Committee in March 2013.

### **5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:**

- 5.1 Surrey County Council has made available £3,226 per borough and district available for use in conjunction with the Community Safety Partnerships in 2013-14.
- 5.2 The Local Committee will be asked to transfer this money to the Safer Woking Partnership.
- 5.3 In support of the Safer Woking Partnership, Woking Borough Council allocates an additional £2,000 each year, as well as core funding three posts in support of the partnership.
- 5.4 In addition to this funding, the domestic abuse outreach service provided locally by yourSanctuary is funded by Surrey Police, Police and Crime Commissioner and Surrey County Council. Woking Borough Council also gives a grant to them.

## **6. EQUALITIES AND DIVERSITY IMPLICATIONS:**

- 6.1 Funding is provided countywide for a domestic abuse outreach service which is provided locally under a service level agreement with yourSanctuary. Support and signposting is provided to people, referred by the police and other local agencies, or self referrals, who have experienced various types of domestic abuse.
- 6.2 Steps are taken to ensure that the Neighbourhood Panel meetings are accessible for all and hard to reach groups are targeted. Surrey Police has a minicom number - 01483 53 99 99.
- 6.3 Incidents of hate crime are monitored carefully by Surrey Police.

## **7. LOCALISM:**

- 7.1 The Safer Woking Partnership aims to make all communities in the borough a safe and pleasant place to live. Where issues arise, the partners work together, with residents as appropriate, to address them.

## **8. OTHER IMPLICATIONS:**

Area assessed:	Direct Implications:
Crime and Disorder	Set out below.
Sustainability (including Climate Change and Carbon Emissions)	No significant implications arising from this report
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	No significant implications arising from this report

### 8.1 Crime and Disorder implications

The production of the strategic assessment and the publication of the Partnership Plan fulfil some of the statutory requirements of the Crime and Disorder Act 1998. The community safety funding will support community safety initiatives within the borough.

## **9. CONCLUSION AND RECOMMENDATIONS:**

- 9.1 There has been continued positive work by the Safer Woking Partnership to address community safety issues within the borough over the past year.

- 9.2 Members are asked to

- a. note the contents of the report,  
[www.surreycc.gov.uk/woking](http://www.surreycc.gov.uk/woking)

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- b. agree that the community safety budget of £3,226 delegated to the Local Committee be transferred to the Woking Community Safety Partnership and the Community Partnership Manager authorise its expenditure in accordance with the Local Committee's decision.

## **10. WHAT HAPPENS NEXT:**

- 10.1 Partners have reassessed the priorities for the Safer Woking Partnership and will work to continue to address these during the coming year. Members will continue to receive the quarterly community safety reports produced for consideration at the meetings of The Woking Partnership.
- 10.2 The Community Partnership Team will transfer the Community Safety funding in accordance with the decision of the Local Committee.

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### **Contact Officer:**

Sarah Goodman, Community Partnership and Committee Officer, [sarah.goodman@surreycc.gov.uk](mailto:sarah.goodman@surreycc.gov.uk); Camilla Edmiston, Community Safety Officer, WBC (01483 743080); Neighbourhood Inspector John Davies (101)

### **Consulted:**

Partners on The Woking Partnership received quarterly updates throughout the year and were consulted on the draft Partnership Plan 2013-16.

### **Annexes:**

Annex 1 – Woking Community Safety Priorities  
Annex 2 – Notifiable Offences for Woking Borough  
Annex 3 - Neighbourhood Officer details

### **Sources/background papers:**

- Safer Woking Partnership Plan 2013-16
- Quarterly Community Safety reports to the Woking Partnership

Annex 1

**Woking Community Safety Priorities – 2013/14**

Priority	Detail
1	<b>Anti-social behaviour (ASB)</b> <ul style="list-style-type: none"> <li>• Address hotspot locations of ASB, particularly repeat locations and especially in priority place areas (currently identified through the strategic assessment as town centre, Knaphill and Barnsbury) through JAG</li> <li>• Tackle antisocial behaviour of individuals and families through the CIAG process and the new Family Support Programme</li> </ul>
2	<b>Crime</b> <ul style="list-style-type: none"> <li>• Continue to maintain low levels of burglary dwellings (countywide police priority)</li> <li>• Continue to maintain low levels of theft from vehicles (countywide police priority)</li> <li>• Tackling domestic abuse is a key priority recognised county wide <ul style="list-style-type: none"> <li>◦ Raise awareness of domestic abuse, how to report it and how to get support</li> <li>◦ Support the implementation of the recommendations of the DA Rapid Improvement Event, including participation in the DA Conference Call Pilot</li> <li>◦ Support any necessary changes in service provision in response to the new national domestic abuse definition</li> </ul> </li> </ul>
3	<b>Drugs and Alcohol</b> <ul style="list-style-type: none"> <li>• Support appropriate partnership work that will address the priorities in the Surrey Alcohol Strategy, such as providing alcohol awareness sessions</li> <li>• Development and implementation of the Town Centre Action Plan, particularly around the night time economy, which includes supporting the Street Angels project</li> </ul>
4	<b>Reducing reoffending</b> <ul style="list-style-type: none"> <li>• To continue to support the MARAC, PPOMP, MAPPA and CIAG processes</li> <li>• To actively work with offenders that fit the Prolific and other Priority Offenders (PPO) and Neighbourhood Priority Offenders (NPO) criteria to reduce re-offending</li> </ul>

Annex 2

**Notifiable offences for Woking Borough  
Financial Year to Date: March 2012 to March 2013**

<b>CRIME for Woking fytd (March-2013)</b>			
<b>Category</b>	<b>FYTD Mar 12</b>	<b>FYTD Mar13</b>	<b>%</b>
Criminal damage	1022	828	-19%
Domestic burglary	351	297	-15.4%
Drug offences	506	367	-27.5%
Fraud and forgery	156	184	17.9%
Violence with injury	361	336	-6.9%
Non-domestic burglary	240	288	20%
Other criminal offences	90	121	34.4%
Other violence against the person	1029	865	-15.9%
Robbery	39	27	-30.8%
Serious Sexual offences	34	47	38.2%
Theft (other than vehicle) & handling stolen goods	1473	1281	-13%
Vehicle crime (excluding interference)	400	292	-27%
Vehicle interference and tampering	29	39	-34.5%
Serious Acquisitive	790	616	-22%
Serious Violence and acquisitive	1151	952	-17.3%
<b>TNO</b>	<b>5743</b>	<b>4979</b>	<b>-13.3%</b>

## **Annex 3 - Neighbourhood Officer Details**

### **Neighbourhood Police details**

Sheerwater	PC Sharon Simister and Kirsty Hobbs
Byfleet, West Byfleet, Pyrford	PC Chris Latter and PC Lucy Peacock
Maybury	PC Stuart Linnell and PC Danny Mullen
Old Woking	PC James Pitchforth
St. Johns	PC Clare Leggat
Woking Town	PC Jo Wright and PC Chris Potts
Knaphill	PC Craig Robinson and PC Alex Weedon
Horsell	PC Rebecca Holder
Goldsworth Park	PC Emma Barrett and PC Matt Hart

### **Neighbourhood Sergeants:**

PS Nolan Heather – Eastern Area  
PS Hayley Daniels– Central Area  
PS Chris Smith – Western Area  
T/PS Nick Marshall – Neighbourhood Support Team

To contact Neighbourhood Officers please use the following generic number and email address: Tel: 101. SNTwoking@surrey.pnn.police.uk

### **Dates of Neighbourhood Panel Meetings can be found on the website**

Surrey Police website: [www.surrey.police.uk](http://www.surrey.police.uk) and follow the link to your neighbourhood

### **Woking Borough Council Neighbourhood Officers**

Woking Borough Council has a team of dirt busting, graffiti beating, troubleshooters who are committed to improving the environment and making the Borough a better place in which we can all live and work. They act as a single point of contact for residents who want to report problems:-

- [Goldsworth Park](#) – Nick Roach
- [Mount Hermon, St Johns, Hook Heath and Mayford](#) – Tony Tweedie
- [Knaphill and Brookwood](#) – Kate Wilson
- [Horsell](#) - Kate Wilson
- [Byfleet, West Byfleet and Pyrford](#) – Prue Ibbs
- [Maybury](#) – Sophie Harkin
- [Old Woking, Kingfield and Westfield](#) - Yvette Lanham
- [Sheerwater and Woodham](#) - Yvette Lanham
- [Woking Town Centre](#) – Andy Calfe

Web site link: <http://www.woking.gov.uk/environment/team>